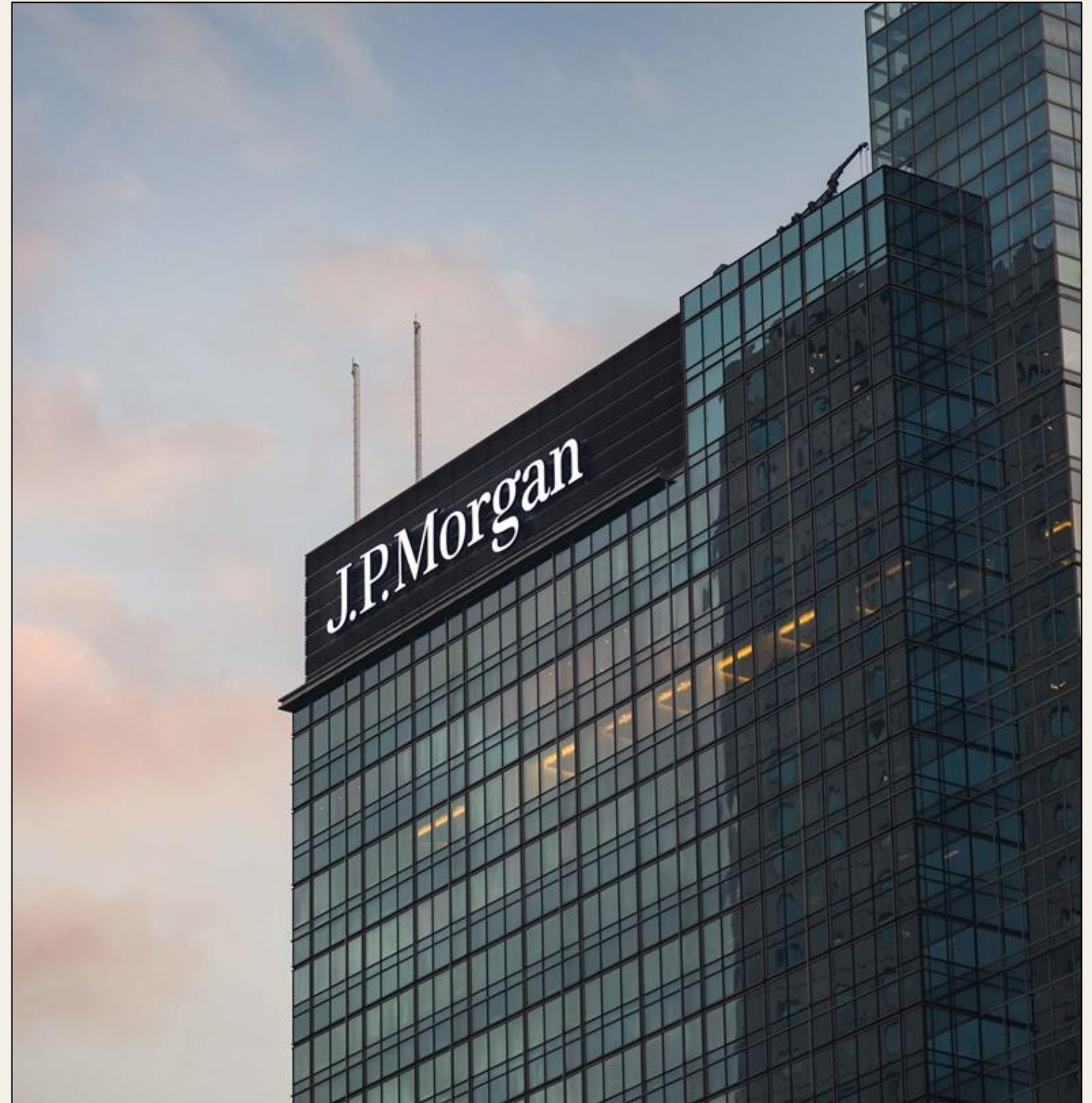


J.P.Morgan

Welcome To
JPMorganChase



What do we do? An Introduction to JPMorganChase



Haydn Cook
1st Year F&BM
Projects Team – Product Control



Sasha Turner
2nd Year Finance Degree
Network Performance Management

JPMorganChase Setting the Scene

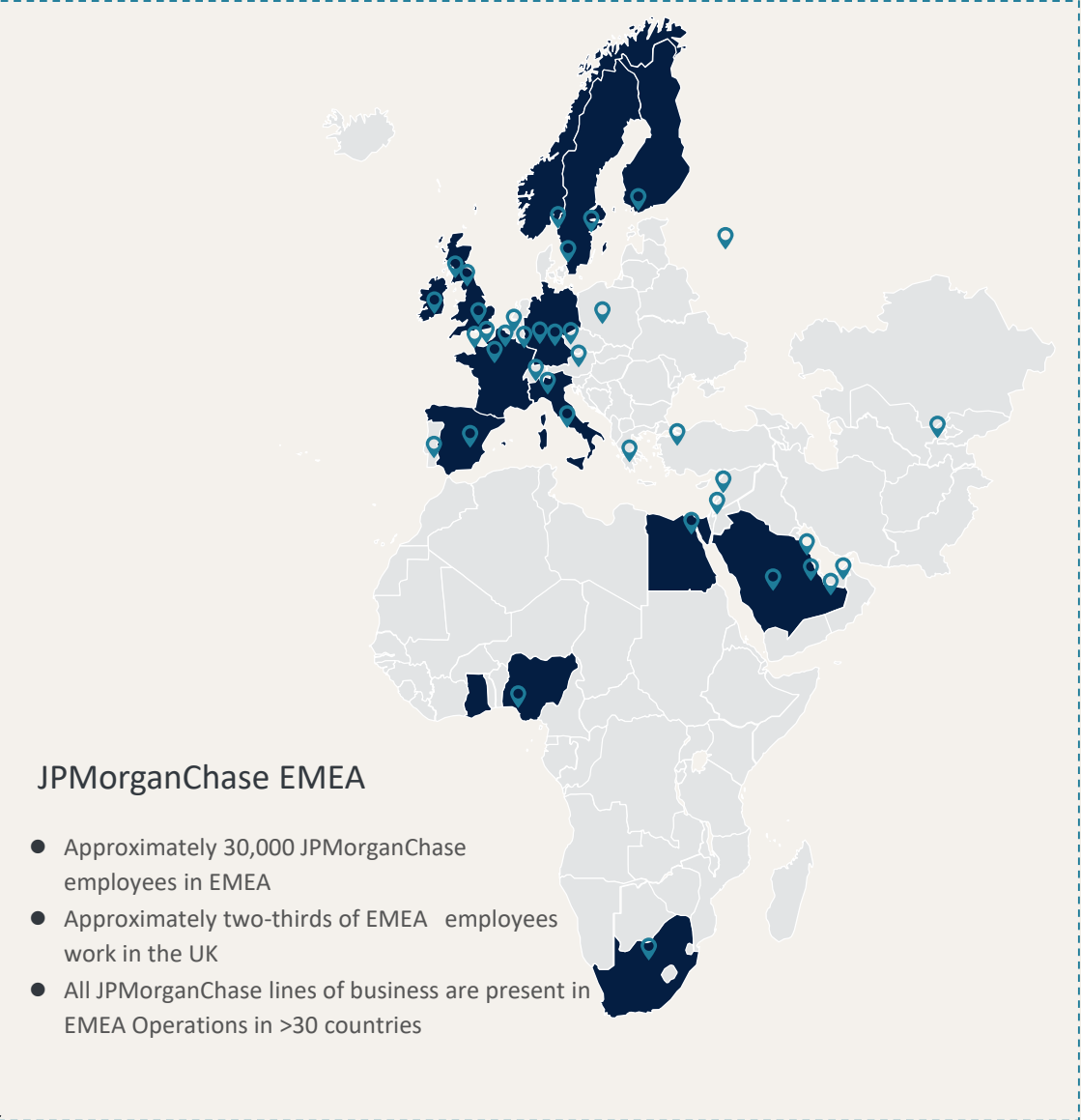
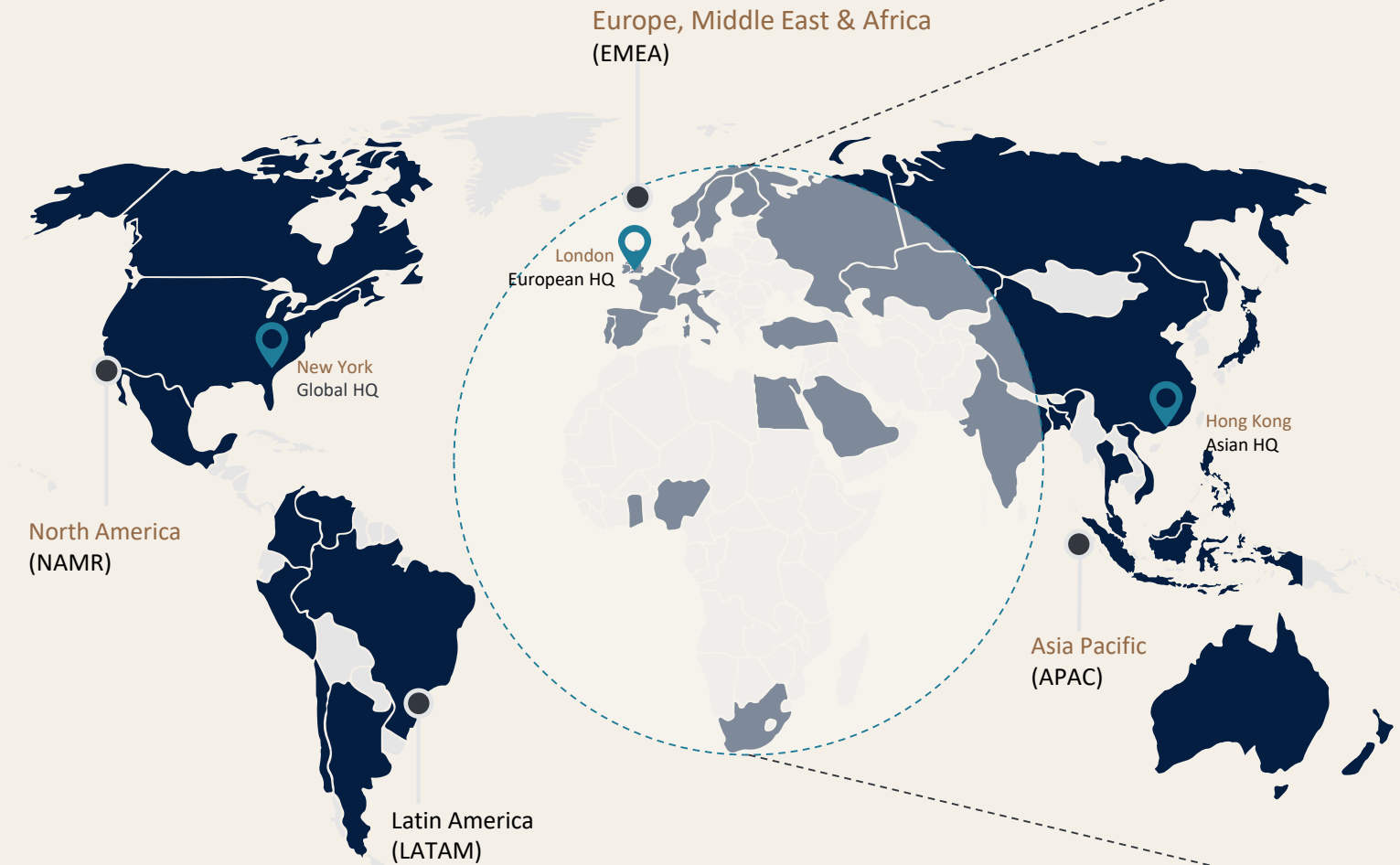


We're JPMorgan Chase.

A leading global financial services firm, serving millions of customers globally and many of the world's most prominent corporate, institutional and government clients.

- **300,000** employees globally – **5000** in Bournemouth
- Operations in over **100 countries**
- **\$2.6 trillion** in assets
- **\$148 billion** in revenue (2023)
- **\$49.6 billion** in profit (2023)
- The **most systemically important bank** globally to financial stability
- **\$15 billion** spent on technology development annually
- A legacy dating back to **1799**

Powerful global platform across all geographies



Payments Client Services Apprenticeship

JPMC: Setting the Scene

- Level 3 Apprenticeship in Customer Services (equiv. of 2 A levels)
- 15-month program, in partnership with academic provider
- New diverse pipeline for young talent with modern foreign language skills
- Start September 2027
- Earn while you learn, with a competitive starting salary
- Gain a Customer Service qualification
- Develop a range of skills working in our solution team
- Handling queries via phone, email and chat
- Extra support from a dedicated mentor

Requirements

- 5 GCSEs at Grade C or above, including English and Mathematics.
- Preference for Bilingual speakers but not required

Apprenticeship Programs - Finance

Financial Services Degree Apprenticeship

- 4 Year Program with Degree from University of Exeter in Applied Finance
- Virtual Classroom Lectures
- Placements across Finance, Operations and Corporate divisions
- Level 4 Investment Operations Certificate from CISI, Level 6 Apprentice and FCA
- Available in London and Bournemouth

Requirements: **3 B's** at A Level or equivalent (**120 UCAS points**)
including one STEM subject, no grade below B

GCSEs or equivalent in English Language (**5** and above) and Maths
(**6** or above)

Finance and Business Management Apprenticeship

- Will gain a Level 4 AAT qualification
- Placed in one of the following role: Business Management, Product Control, Program Management and Regulatory Reporting & Capital Policy
- After 2 years, high-performing apprentices can go on to join the F&BM Graduate Program where you will complete a level 7 CIMA qualification (Equivalent to a Masters)
- Available in London and Bournemouth

Requirements: **ABB** at A Level or equivalent (**128 UCAS Points**)
5 GCSEs at grade **6** and a minimum of grade 4 in English Language

Apprenticeship Programs - Tech

Technology Degree Apprenticeship

- 4 Year Program with Degree from University of Exeter in Digital Technology Solutions
- Virtual Classroom Lectures
- Specialising in either Software Engineering, Cybersecurity, Data Analytics, Business Analysis or IT Consultancy
- Available in London and Bournemouth

Requirements: **3 B's** at A Level or equivalent qualifications
(**120 UCAS Points**) to include one Maths or Computing based subject

Software Engineering Graduate Apprenticeship

- 4 Year Program with Degree from University of Strathclyde
- Virtual Classroom Lectures
- Available in Glasgow

Requirements: **4 Bs** at Scottish Higher or equivalent qualifications
(**108 UCAS Points**) to include one Maths or Computing based subject

Apprenticeships - What do we offer?

- Competitive Salary with extensive benefits
- A Degree from a Russell Group University funded by JPM
- Access to further qualifications and specialisms
- Full time roles on completion (dependant on performance)
- Buddying/Mentorship
- Personal Development Opportunities

How do we recruit?

Online application including CV review

Assessment Centres

- Teamwork Task
- Role Play
- Interview with a manager

What do we look for?



Enthusiastic Innovators
Agents for change
Creative mind-sets
Problem solvers
Critical thinking



Team working
Collaboration
Leadership
Flexibility



Communication – non-verbal and verbal
Listening
Negotiation



Resiliency
Motivation
Desire to learn

Firmwide Purpose | Make Dreams Possible for Everyone, Everywhere, Every Day

OUR PURPOSE

The impact we aspire to have

Make Dreams Possible

for everyone, everywhere, every day

We make impact at scale

We are global

We are relentless

OUR MISSION

The ambition we hold ourselves to

We aim to be the most respected financial services firm in the world, serving corporations and individuals

OUR VALUES

The mindsets that unite us all

Service

Heart

Curiosity

Courage

Excellence

OUR PRINCIPLES

The principles that guide how we work

Exceptional Client Service

Operational Excellence

A Commitment to Integrity, Fairness, and Responsibility

A Great Team and Winning Culture

OUR PROMISES

Our value proposition to our employees, customers, communities and shareholders

We power economic growth, serving our customers, clients and communities for over 200 years.

We uplift communities around the world, making tangible impact at scale.

We champion opportunity and enterprise that unlock equity, inclusion and sustainable growth.

We are a great place to work - an unmatched combination of humanity and excellence at scale

Q&A?

Thank you everyone!