



27th February 2025

Dear Parents and Carers,

RE: Arbor parent app follow up

Thank you to everyone who has engaged with our new Arbor app for parents and carers. To date, we have a 50% engagement rate and thank you for your interaction in updating your personal information via the app. The feedback received has been very positive.

Next week, we will be communicating with all parents and carers who haven't confirmed their child's permissions and requesting that these are updated using Arbor.

If you are yet to register, please see the information below as we will be circulating your login information again today:

- You will receive a 'Welcome' email from us with a link to setting up your account and password
- Download and install the Arbor parent app onto your device
- Enter your email address (which must be the one we have registered), select QE School and then enter a password
- Please accept the terms and conditions for use and enter your child's date of birth
- We encourage you to check the data that we hold on our system to ensure that it is current. Please make any amendments necessary, the school will then be notified to authorise requests.

It won't be possible for parents and guardians to share an email address so if additional access is needed by another parent, please provide us with a separate email address and we can update the system and an additional login can be sent. If you have any issues accessing the Arbor App once it has been installed, you can contact ArborApp@queenelizabeths.com for assistance.

Yours Sincerely,

Mr Thomas Neill
Headteacher